



#### Card Management



Log into **businessONLINE** to access a comprehensive suite of Instant Banking Service today!



- Log in to BusinessONLINE
- Click 'Services' Tab



- In services page select 'Services' and click 'View All'.
- Alternatively, you may search in search bar for the services (IBAN, Trade License etc.)

ועטווים ועעבטים Home באאזאד אוגע אוויבע א	Services v Payment Tracker	Support v Q What are you looking for?	Submit a request →
Submit a new request		Track existing requests	Favourites
Audit / Balance Confirmation Letter	Letters	Pending approval (101)	Tax E-invoice
IBAN / Bank Reference Letter	Letters	Completed (55)	IBAN / Bank Reference Letter
Communication Details Update	Profile Updates	Rejected (67)	Communication Details Update
Registered Address Update	Profile Updates	View all	Audit / Balance Confirmation Letter
View all			View all
4			

Click on start for 'Card Management.'

ועשונים ועשבמען EMIRATES ISLAMIC Home	Services v Payment Tracker Support v	Q, ⊠ ☆ VI Submit a request →
Favourites (4)	All Services	Grid 🖽 📄 List
All Services $\rightarrow$	Q card	
Account Services		
Inquiries		
Letters		
Profile Updates	Account Services New Account Services Card Management Business Debit Ca	ırd
Cheques	blocks, unblocks, activates, and changes the PIN for debit card and get it	15
Maintenance Services	Start C Start	

- Select the company 'CIF.'
- Select the account.
- Existing cards will be displayed under 'Active Card / Inactive Cards'



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Account Services Card Management	View and manage cards		Close	
Card Management service blocks, unblocks, activates, and changes the PIN for selected card(s) instantly.	Select the CIF	×		-
2 Learn more	Account number	×		
Need a new Debit Card?	Please agree to the terms and conditions to proceed			
Request a new business debit card now and get it delivered to your address.	I/We being the duly authorized representative(s) of Company, hereby acc responsibility for all transactions, operations or instructions carried out Authorized User in accordance with the authority granted. We herel acknowledge and argue that the Bank shall use the liable for any lose day	cept full by the by also		
Request New Debit Card	liability arising from acting in accordance with such instructions	hage of		
	Select a card you want to manage You can only select one card at a time	: Filters		
	Active cards Inactive cards BB VISA PLA BB VISA PLA	TINUM		

• Select 'Block Card' to block the card or 'Change PIN' for changing the card PIN.

Select a card you want to You can only select one car	o manage d at a time	-O- O- Filters
Active cards	Inactive cards	
NIA VIA		BB VISA PLATINUM
	Bloc	k Card Change PIN

- For Block card choose 'Temporary block' or 'Permanent Block'
- For 'Permanent Block' choose the reason from the dropdown and 'Submit'



Choose an optio	n to block your c	ard
Temporary Block	Permanent Block	]
iomporary provide card		
	Submit	

Temporary Block	Permanent Block	
ason for block		
		^ ]
Closed		
Damaged		
Fraud		
T ddd		
1 1		

- To activate a blocked card or replace a card click on 'Inactive Cards'
- Select the card and click 'Activate.' (only temporary blocked card can be activated)

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Select a card you want to manage You can only select one card at a time			-O O- Filters
Active cards	Inactive cards		
NEA			VISA GOLD New
		Activate	Replace Card
		Û	

• Set the PIN and click 'Submit.'

Set your card PIN	
Enter PIN	Re-Enter PIN
Set your card PIN     Do not set PIN with repeat numbers (exar     Do not set PIN with sequential or inverse	nple: 1111,2222,3333). numbers (example: 2345, 9876).
Sul	omit





elect a card you want to manage ou can only select one card at a time			-O Filter
Active cards	Inactive cards		
North Name			VISA GOLD
			New
		Activate	Replace Card

- Select the replacement reason
- Tick the check box on the consent
- Click on 'Submit'

Select the reason for replacement of card	
Select the reason for replacement	
Lost	
Charges are applicable, please refer to SOC	
✓ I/We being the duly authorized representative(s) of Company, hereby provide express consent for the Bank to issue a replacement debit card as per my/our request.	
Submit	



- In case of second approval required.
- Log in with authorizer in businessONLINE.
- Click 'Services' and click on tab 'For you.'
- Select the request and select 'Approve.'

الإفارات الإسلامي EMIRATES ISLAMIC	Home Service	es \vee Payment Trac	cker Support ~			
Welcome, AU	TH 1					
For you (12)						View all requests
				Л		
Card Managen	nent	•	Pending approval Submited By MAKER 1	✓ Approve	× Reject	

- Open the service tab homepage click on 'For you' tab.
- You can view the status of the request.
- Once bank process the request, status will get updated as 'Completed'.